



Foster Care Tracking System

Custom Integration • Voice • Data • Process Automation

*Improved payment accuracy,
with overpayments reduced
by up to 100%*

*Elimination of human error
through automation*

Increased productivity

Easy-to-use

*Accessible 24 hours per day
by Web or phone*

*Minimal maintenance
requirements*

Confidential and Timely Tracking

This system enhances your agency's response and reporting capabilities. With integrated applications, Social Workers and Foster Care providers can access information via telephone 24 hours a day, seven days a week. The automated system also facilitates the monthly tracking of all children that are in Foster Care programs.

How It Works

1. Social Workers use an automated telephone or Web interface to report placement changes to the Foster Care Tracking System.
2. The system automatically generates an e-mail communicating changes to clerical personnel, who then update the corresponding placement records.
3. If appropriate, warrants pending (both paper and direct deposit) are held or cancelled, and the next month's payment is stopped.
4. An eligibility worker is notified to make payment adjustments as required. Before payments can be released, Foster Care providers must complete monthly reports confirming children in their care, as well as any child who is AWOL.
5. At the end of each month, Social Workers receive an e-mail notification detailing any children for whom providers have not submitted reports. In addition, management can access at-a-glance statistics on current or historical case activities through a self-service Web interface.

800-333-8394

www.ati-cti.com



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Features

- Outbound child status updates and payment verification
- Touchtone entry via telephone keypad
- Easy-to-use Web form entry
- Optional speech recognition
- Database integration
- Comprehensive reporting capability via Web interface
- Runs on industry standard Windows server platform
- Web system uses https encryption to ensure confidentiality of data



Other eGovernment Products

ATI also offers Interactive Voice Response applications for counties, cities and other public sector organizations in the following areas:

- Adult and Aging Services
- Benefits Center
- Child Support Services
- Court Jury Services
- Court Traffic & Criminal Interfaces
- Live Call Center Agent Support
- Public Works
- Public Health
- Healthcare Solutions
- Registrar of Voters
- Treasurer Tax Collector
- Utility Billing
- CalWin Database Integration for Human and Social Services Agencies



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