



Hospitality Solutions/Products

Custom Integration • Voice • Data • Process Automation

High-Speed Internet & WiFi

Digital Signage

Mobility

Traditional/VoIP Communications

Video Conferencing

Multilingual Options

Today's demanding traveler expects only the best in customer service. ATI believes the hotel of the future needs to be equipped with the latest technology to provide guests a memorable experience-- a key element for retention, loyalty and customer satisfaction. Service differentiation, guest room automation and internet/interactive services establish a competitive advantage.

In-Room High-Speed Internet & WiFi

Hotels and resorts are great examples of environments where mobility is critically linked to service and customer satisfaction. The hospitality industry demands a robust wireless network to deliver exemplary services to their guests. Whether a unique boutique hotel or the largest resort, ATI provides the infrastructure to support mission-critical communications, enhanced data/voice services, video delivery, and other luxury-based services expected by today's traveler.

Enhanced Concierge Services through Digital Signage

Hotels, casinos, cruise ships and resorts around the world have embraced Digital Signage, assisting tourists to acquire the information they need to realize their vacation experience. Through interactive kiosks that serve as virtual concierges in hotel lobbies, this medium provides dinner reservations, directions, activity schedules, and ticket reservations for hotel guests 24/7. Large, flat-screen displays provide business executives information on meeting rooms and schedules. In-room screens display branded advertising for hotel amenities including restaurants, spas, and fitness centers.

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Security through Mobility

Hotel personnel need to ensure that guests and staff are safe around the clock. When a problem arises, technical staff needs to quickly know when and where a fault has occurred. ATI's Mobility solutions are compatible with other existing systems such as reservations, management, fire alarms, and telephone systems. This compatibility transforms the hotel's existing fixed systems into an integrated, mobile network enabling the level of service, security, flexibility and efficiency desired by every hotel manager.

Traditional/VoIP Communications (PBX Solution)

When a hotel's communications are down, it not only impacts the hotel's revenue-generating ability, but it can compromise guest safety. ATI technology provides personalized guest messaging in every room. Their **Hospitality** solution offers superior guest services which can automate time-consuming tasks without sacrificing the personal touch. Guests can receive calls or messages anytime, even if there is no operator on duty—an essential feature for international travelers and guests with late-night emergencies.



Video Conferencing

Is it possible to conduct several effective meetings in one day, make presentations to clients, and meet new business prospects in distant cities without leaving town? With ATI's LifeSize HD Video conferencing it is! With limited travel budgets across all industries, and the pressing need to get more done in less time, there is an increasing demand for hotels to offer such services for events. Whether your guests need video conferencing for an hour or several days, the ability to accommodate their needs will result in higher guest satisfaction and retention.

ATI's solutions ensure interoperability with other popular business and third-party hospitality applications such as: guest room phones, accounting, premise security systems, on-property Wi-Fi, and mobility applications. When it comes to complex hospitality environments, ATI is the trusted advisor by maximizing ROI through:

- Expert planning
- System design
- Implementation
- Maintenance
- Support services*



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