



Jury Interactive Module

Custom Integration • Voice • Data • Process Automation

Customizable

Compatible with any Jury Management System

Easy to Manage

Scalable

Improve Productivity of Jury Staff

Reduce Costs

Improve Service to Citizens

Fast ROI

Better Handle Jurors on a Limited Budget

Today's courts handle significant requirements and responsibilities on limited budgets. With full dockets and frequent changes to complicated logistics, courts must distribute time-sensitive details to dozens of jurors several times per day. Often there are not enough clerks to handle the workload. Especially in periods of economic downturn, courts operate on small staffs and tight budgets. At the same time, the number of cases for many courts has increased.

Using the **Jury Interactive** module, clerks can focus on jurors, not busy-work. This enables courts to increase staff efficiency, save money and most importantly, enhance the public's overall experience.

Real-Time Jury Information

The **Jury Interactive** module provides a comprehensive interactive speech and self-service Web system that allows the public to obtain real-time jury information via the telephone or internet at any time.

To obtain information via the phone, callers use natural speech (multi-lingual) or touch-tone commands. Prospective jurors have convenient and timely access to:

- **Juror Instructions** – Informs jurors to appear, stay on-call with callback, or they are dismissed.
- **Requests for Postponement** – Allows jurors to postpone and pick a date to appear within 90 days.
- **Requests to be Disqualified** – Gives jurors an outlet to explain and submit mitigating circumstances.
- **Court Instructions** – Provides parking, public transportation information and instructions for callers who have failed to appear.
- **Court Information** – Supplies details regarding child care, dress code, payment and more.
- **Unable to Appear Notification** – Allows jurors to share situations that hinder them from participation.

800-333-8394

www.ati-cti.com

Jury Interactive Module

Real-Time Jury Information

Based on proven Interactive Voice Response and Web technology, the **Jury Interactive** module is:

- **Customizable** – Virtual plug-and-play, component model design.
- **Compatible** – Integrates with any database, including Jury+ and Juror for Windows.
- **Easy to Manage** – Changes are implemented on the fly and system maintains continual up-time.
- **Scalable** – Distributed client/server architecture allows users to build upon existing investments with new technologies and standards.

As an effective e-government solution, the **Jury Interactive** module returns impressive results, including:

- Reduce stress on employee resources
- Reductions in salary overhead and even supply costs (paper, envelopes, stamps)
- Improved service to citizens
- Efficient Return on Investment – some customers realized ROI within 6 months

ATI offers Interactive Voice and Web Response applications for courts of all sizes.

These applications include, but are not limited to:

- Jury Interactive Phone Module
- Jury Interactive Web Module
- Jury Appointment Reminder Calls
- Traffic Interactive Phone Module
- Traffic Interactive Web Module
- Criminal Interactive Phone Module
- Criminal Interactive Web Module
- Live Contact Center Agent Support – Screen Pop
- Proceedings – Real-Time Courtroom Processing
- VoIP Telephone and Contact Center Systems



Custom Integration • Voice • Data • Process Automation

800-333-8394 • www.ati-cti.com

Company Headquarters

Northern California
1350 Ocean Avenue
Emeryville, CA 94608

Southern California
225 E. Broadway, Suite 204
Glendale, CA 91205

Central California
1400 Lone Palm, Suite C
Modesto, CA 95351